



Professional European and Worldwide Accounts and Tax Advisors

O'Connor and Associates company brochure

Our Team

We are a dedicated Team of 10+ professionals with 4 departments – Tax & Payroll, Customer accounts, Legislation and IT.

We have our main headquarters in Swords, Co Dublin, Ireland and have branches in the UK, Italy, Spain and Germany

Our Directors:



Claire O'Connor – Director of Legislation

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Johnny Yates – Director of Taxation

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Megan Browne – UK Director

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Our Team



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Kelly Vesselova – Account Manager for France, Malta and Morocco.

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Albert Brown – Account Manager for the Netherlands

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Angela Lawson – Account Manager for the UK

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Laura Whitewood – Account Manager for the UK

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Laura Ennis – Payroll and Taxation Specialist

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**Sylwia Racziewicz – Taxation Specialist and Account Manager
for Poland, Slovakia and Czech Republic**

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Domenico Locatelli – Office Administrator

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Our Contact details



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Support and General inquiries:

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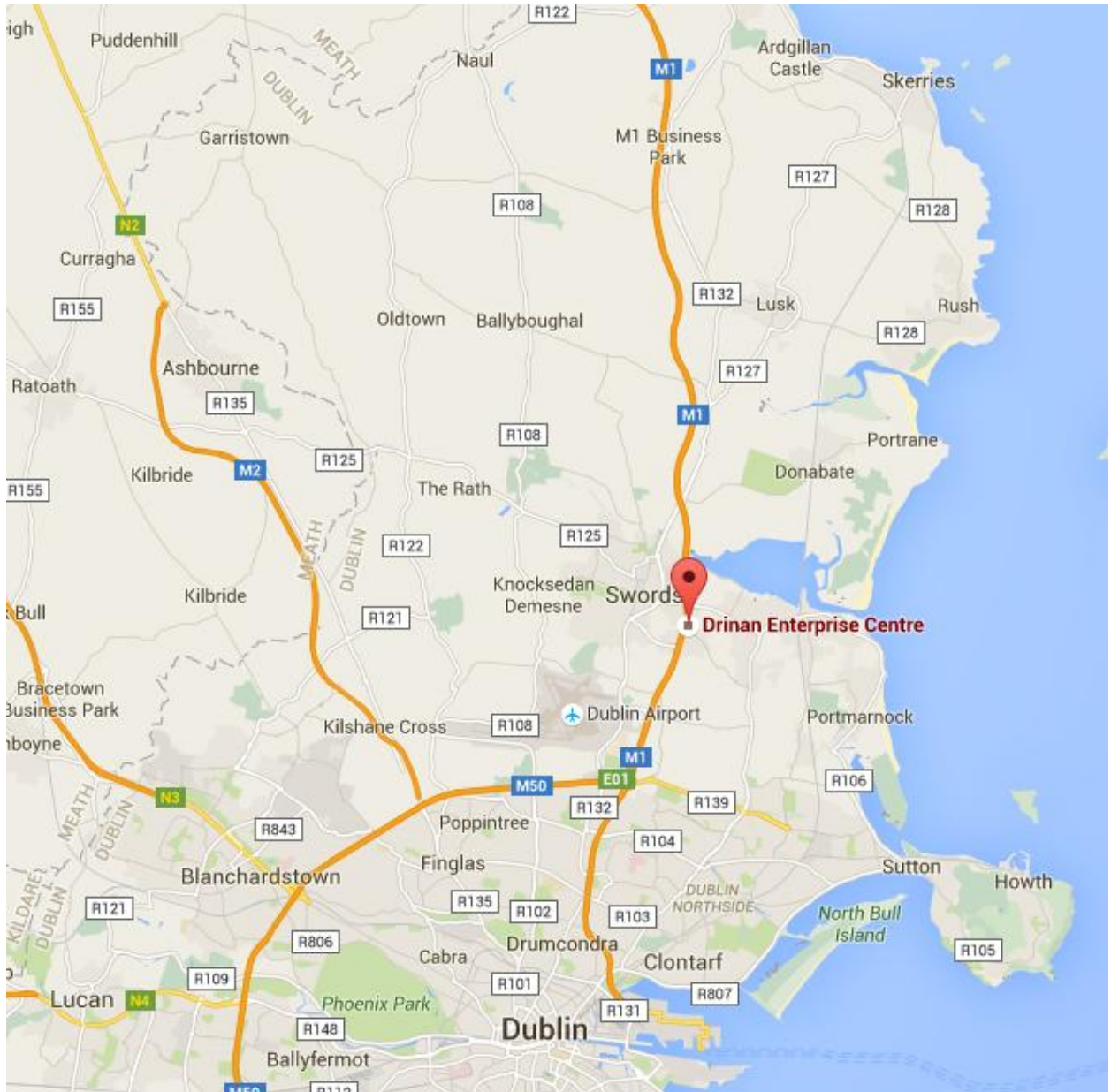
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[Live Chat: www.oconnorandassociates.ie](http://www.oconnorandassociates.ie)

Our Location



An interactive google map can also be found on our website here:

<https://www.oconnorandassociates.ie/location>

Our Services Specialists in our field

Our specialisation is in online accounting, Payroll and Taxation for the aviation industry. The background of the people we hire, how they are organized, the fast response to queries, those seeking advice and our web based accounts information system we have developed, the training, the learned experiences we have acquired are all geared towards supporting accounting services in precisely the environments in which you conduct your business.

The service we offer for our aviation contractors:

- Limited company structure designed for aviation contractors.
- Payroll administration.
- Tax compliance across Europe.
- Social insurance compliance across Europe.
- Online and app based to allow you to administer your account quickly and effectively.

We want your business.

The relationship we enjoy with our contractors is of major importance to us. We specialise in the aviation business and continue to grow this area with our contractors. We are flexible to your individual needs and constantly innovative and change our systems to suit our individual clients. We approach each contractor with enormous enthusiasm and an absolute determination to deliver above and beyond the service offered.

Online and Connected

Our business is connected and online. As technology has moved on into the smart world of apps and the internet so has our business.

- All aspects of our business are dealt with online.
- Email is our primary point of contact.
- LIVE chat available through our dedicated website.
- Telephone support desk operated from 9:30AM through 5:30PM (GMT).
- Online access to your expenses, documents and payslips/hours.
- Online filing facilities with the Irish Revenue Commissioners and UK HM Revenue & Customs.

Our systems

- We have an In-house payroll and human resource system that has been designed specifically to accommodate our aviation contractors. It provides us a top of the range reporting and administration facilities to facilitate a fast, efficient and accurate and client friendly support system.
- Our online system is run on top of the range windows and Linux servers backed up by amazon servers.
- Our systems are backed up daily to external secure servers to ensure we never lose data.
- All our systems have Secure Socket Layer (SSL) certs so you can be assured your personal information is secure with us.
- We NEVER hold bank details on our live systems.
- We recently implemented a new ticketing system to improve our customer service even further.

Quality Assurance and trust

Our relationship is of mutual trust is essential and has been established between us and our clients in the aviation business over a number of years. We continue to build and develop this trust and believe this is the essential component of successful business relationships.

- We are continually maintaining our investment in research programs such as new legislation in taxation and social insurance across Europe to ensure that our contractors are offered the most up to date advice in the industry.
- Individual professional attention is our goal for all our clients.
- Our services and advice are to the highest possible accounting and industry standards.
- Our customer service levels will continually be at the highest level possible.
- We have Professional Indemnity Insurance in place.